

Coronavirus

Please note as of 26th June, the Garfagnana area has no live cases of Coronavirus (it was only very mildly affected) and this is also the case in the Province of Lucca. Tuscany itself has between zero and 10 cases daily.

What can I expect in Italy as of 26th June 2020?

Your Villa

- Due to the extraordinary measures in place your cooperation is appreciated as it may take longer than usual to prepare your villa so you may arrive to find your villa is not quite ready. You will also need to depart on time on the day of your departure. You may find that cleaners arrive a little earlier and start by working outside.
- On arrival, you may find that the dishwasher will still be full and need emptying by you, as multiple loads will be done during the day.
- Many villas will be simpler this year – less ornaments, cushions and soft furnishings, books/games.
- Many of our kitchens are heavily stocked, but you may find that this year extras are not in the kitchens – if you need anything do ask the owner and they will be happy to help.
- Staples – in line with guidelines staples will not be left in properties this year.
- Mid stay cleans will not be undertaken this year, so if you are staying for 14 nights, you will be left a change of linen and towels (some owners will leave it in the house, and others will bring after 7 days). Please leave your used linen and towels outside on day 7 and don't forget to bring **all** your bedding and towels (with exception of mattress and pillow protectors which will be cleaned when you leave).

Will I need a mask in Italy?

The use of a mask is mandatory in enclosed public and private spaces which are accessible to the public, including public transport and taxis. The use of masks is not mandatory for children under six years of age, for people with forms of disabilities that are not compatible with the continuous use of the mask and for people living together.

Other Coronavirus measures:

In Italy measures include social distancing of 1 meter, but it is recommended to try and keep to 1.8M, mandatory mask wearing, coronavirus sanitisation and the prohibition of gathering in large groups. Please respect the rules in place!

What will be open?

Food stores will generally be open as will museums, cathedrals and churches. Shops, bars, wineries and restaurants can open as long as they comply with the measures set out by the authorities. While out you will see signs with advice and floor markings that indicate where to stand or wait. Usually service staff wear masks and gloves and you may find transparent screens at cash tills or other points of contact.

Will swimming pools be open?

Swimming pools will be open unless you are advised otherwise. Where swimming pools are private to the villa there should be no changes to their use. Where swimming pools are shared there may be restrictions on space around the swimming pool area and opening hours. Also shared pools are unlikely to be supplied with sunbeds or other pool furniture (unless furniture can be safely individually assigned to guests).

How can I help while in Italy?

To help control the virus complete the „[Coronavirus Autocertificazione form](#)“ to declare you do not have the virus to the best of your knowledge whenever you are asked.